



## July Newsletter 2026

### Welcome

We would like to start by welcoming our new staff and service users. We hope you will be very happy here at Newbury Manor.

Welcome to the team!

Rozilene Araujo – Care Assistant  
Sharon Foulkes – Kitchen Assistant  
Laura Dsouza – Registered Nurse  
Mary Joseph – Registered Nurse

### SECURITY NOTICE



We have CCTV in use in our communal areas for safety and security.

### Managers Surgeries

We are pleased to notify you that Kam, the Manager will be available for Home Manager Surgeries. This is an opportunity for you to discuss any aspects of care or any concerns you may have.

Surgery Times: Every Wednesday between 11.30 – 12.30 hours.

Appointments can be made via our reception.

Please contact reception on –  
0121 532 1632



### Personal Allowance Accounts

We can hold an account for resident's personal allowance at Newbury Manor this includes:

- . Chiropodist – Every 5-6 weeks
- . Hairdresser – Every Other Wednesday
  - . Taxis
- . Small items from shops
- . Toiletries

If you wish to leave money for your relative, please speak to Milly who accepts cash.

Please note that the Chiropodist and Hairdresser are not employed by Newbury Manor so if there is no money in their account, we are not able to put them on the list.





# Visitor Guidelines



Visits no longer need to be booked via a booking system.

Each resident can have as many visitors and visits as they wish but no more than two visitors at any one time. Requests can also be made in advance to use the red lounge for visits or celebrations. On arrival you must check in via our e-reception book, self-check-in on your mobile phone is also available by scanning the QR code on the e-reception book in reception.



## *Birthday Celebrations*

*Newbury Manor would like to wish,*

*June, Rajinder, Joan and Jack*

# *A Very Happy Birthday*



## *Quote of the month:*

"We can just let July be July, let the sun hang in the sky, clear your mind of all the things you're waiting on." — Lily Williams

## *Relative and Residents Meetings 2026*

Please see dates below for our Relatives Meetings in 2026. Tea, coffee, and cakes will be served and held in the red lounge.

If you wish for a copy of the meeting minutes, please speak to Milly in reception, who will be happy to help.



Friday 28<sup>th</sup> August 2026 at 14.00hrs

Thursday 26<sup>th</sup> November 2026 at 18.00hrs



## *Introduction of Staff Member*



Welcome! My name is Jaskaranpal.

I am a Registered General Nurse at Newbury Manor Care Home, where I began working in April 2025. I hold a Bachelor of Science degree and have been a Registered Nurse for five years.

I am passionate about providing high-quality, compassionate care and supporting the wellbeing of our residents. I find great satisfaction in my role, and it brings me joy to make a positive difference in the lives of those I care for every day.



## *Summer Fete*

Join us for our Summer Fete on Saturday 1st August 2026 from 11:00am to 4:00pm.

It promises to be a fantastic day for all the family, with something for everyone to enjoy!

Browse our bric-a-brac and antiques stalls, try your luck at the tombola, raffle, and lucky dip, indulge in our delicious chocolate fountain, and treat yourself at the drinks and cake stall. Children can also enjoy fun glitter tattoos throughout the day.

We are delighted that the fete will be officially opened by the Local Mayor, making this a very special community event. We look forward to welcoming you for a day of fun, refreshments, and fundraising.

Please come along and support us! All funds go to the resident's fund!



# Summer Fete



## JULY ACTIVITIES

Wednesday 8<sup>th</sup> July 2026

Pamper Day – A trip to the hairdresser salon and visit from the  
Chiropodist

Friday 10<sup>th</sup> July 2026

Wii Sports Day – Seated competitions!

Sunday 12<sup>th</sup> July 2026

Wimbledon Day – Playing balloon tennis, watching the Wimbledon  
final. Eating strawberries and cream and drinking Pimm's!

Tuesday 14<sup>th</sup> July 2026

Black Country Day – Celebrating our local area, reminiscing about  
how the black country was and eating Bostin fittle – Faggots &  
peas.

Monday 20<sup>th</sup> July 2026

Moon Day – Moon arts and crafts, watching historic moon landing  
videos.

Thursday 30<sup>th</sup> July 2026

International Friendship Day – Writing pen pal letters to an  
American Care Home.

## *A Look Back at June*



Intergenerational activities are known to be good for everyone so when some tiny hands were joined with our residents, we couldn't resist a few pictures. The cutie in the photo belonged to one of our valued team members and we think his smiles bought even more smiles to Newbury!

It's been a busy time this month and our residents have enjoyed a variety of activities from getting creative with painting and colouring sessions to taking trips down memory lane.



## Care Home Open Week Car Wash



As part of Open Care Home Week, our team held a car wash fundraiser to bring our community together while raising money for a great cause.

We are delighted to share that, thanks to the generosity and support of everyone who took part, we raised an amazing £200!



A huge thank you to our dedicated staff, residents, families, volunteers, and everyone who came along to support the event. Your kindness and enthusiasm made the day a great success. We are incredibly grateful for everyone's contribution and for helping make Open Care Home Week such a memorable occasion.



Fixxon provides a dignified, comfortable, durable and quick alternative to labelling all clothing and underwear, regardless of material or colour.

Our buttons will not fade or detach in the laundry but are easily removed using the remover tool provided. The buttons have an unlimited amount of re-use; you can remove and reattach the buttons to other items of clothing as much as you like.

As a home we find this system works well to reduce the amount of lost property and have been trialling it for the last few months and it has **significantly reduced the number of items going missing.**

We are advising everyone to use this system; to purchase the buttons it will be a charge of.

✚ 24 buttons -£15.35 including delivery.

✚ 48 buttons -£26.00 including delivery.

Buttons can be ordered online at  
<https://fixxon.co.uk/product/clothes-labels/>

*If you require any more information, please speak to Milly, who will be able to assist.*

## *Complaints and Messages*

If you feel the concerns require addressing as a complaint, please ask to see the senior care on duty or contact the manager, Mrs Kam Kaur, via email: [manager@newburymanorhome.co.uk](mailto:manager@newburymanorhome.co.uk) who will be pleased to discuss your concern and advise how they will be addressed.

**Mrs Kam Kaur**  
**Newbury Manor Care Home, Newbury Lane, Oldbury, West**  
**Midlands, B69 1HE**  
**TEL- 0121 532 1632**

If you are not satisfied with the responses of the manager and staff or do not feel you are able to approach them for any reason, please write to: -

**Mrs Amrit Sumal, Responsible Person, Superior Care**  
**(Midlands) Ltd**  
**Newbury Manor Care Home, Newbury Lane, Oldbury, West**  
**Midlands, B69 1HE**  
**TEL- 0121 532 1632**

Please rest assured that all concerns and complaints brought to our attention will be treated with the highest degree of confidentiality and respect and will be addressed and responded to as soon as possible. You will receive a written acknowledgement by return (two working days), and a full response with 21 days.

Should these lines of action not prove satisfactory to you, or you do not feel able to approach us directly, you will have the right to make a formal complaint to the statutory regulatory body as follows:

**Care Quality Commission**  
**Citygate, Gallowgate, Newcastle upon Tyne, NE1 4PA**  
**TEL- 03000616161**

You may also wish to bring any concerns to attention of social services as follows

Sandwell Metropolitan Borough Council Social Services

**Sandwell M.B.C, Customer Focus Team,**  
**Sandwell Council House, Freeth Street**  
**Oldbury, B69 3DE**  
**TEL- 08453597510**

**LGBT**  
foundation

**Advice Support & Information**  
**0345 3 30 30 30**

**Tel:** 0345 3 30 30 30

**Email:** info@lgbt.foundation

**Registered Address:** St George's  
House,  
215-219 Chester Road  
Manchester,  
M15 4JE

**Postal Address:** LGBT  
Foundation,  
PO Box 5577, Manchester,  
M61 0TT



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Voices Heard • Lives Empowered

Call us on **0300 456 2370**  
(charged at your standard network rate)



Text: send the word 'pohwer' with your name and number to 81025

Email: pohwer@pohwer.net

Skype: pohwer.advocacy

Fax: 0300 456 2365

Post: PO Box 17943, Birmingham, B9 9PB

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 [carehomes.co.uk](https://www.carehomes.co.uk)

